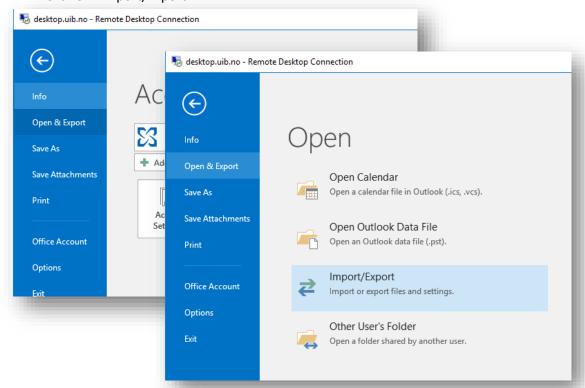
## **Exporting Outlook Contacts to a CSV-file**

## **Mandatory warning:**

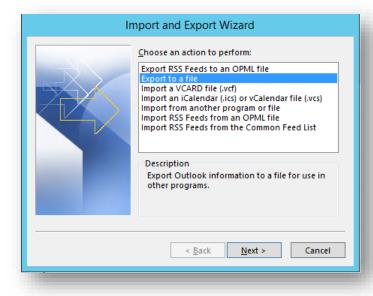
The IT-Department nor UiB takes no responsibility for loss of data or missing contacts when importing contacts to a third party service like Hotmail™, Outlook.com™ or any other third party service not operated by UiB.

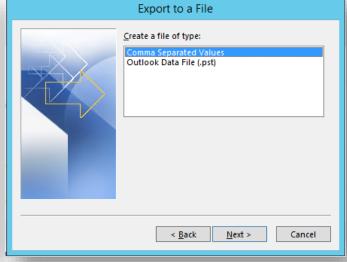
Please always remember to backup important data before proceeding.

- 1. Login to a UiB-PC (you can also use a remote desktop connection to desktop.uib.no)
- 2. Open Outlook 2016
- 3. Click on "Open & Export"
- 4. Click on "Import/Export"

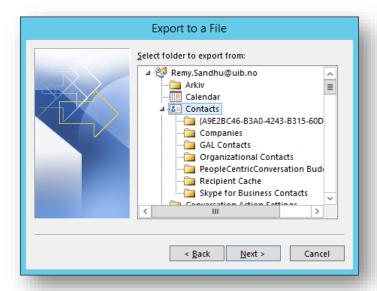


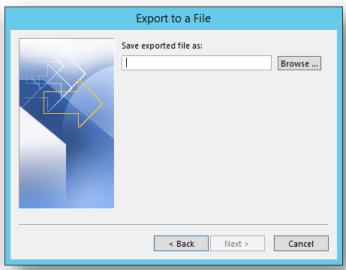
- 5. Select "Export to a file", and click "Next".
- 6. Select "Comma Seperated Values", and click "Next".



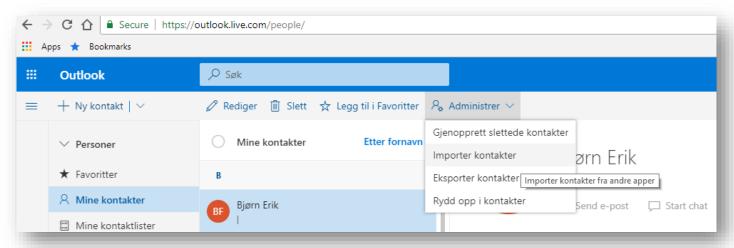


- 7. Chose what you would like to export. In this example, we chose "Contacts". Then click on "Next".
- 8. Select where the csv-file should be saved. Click on "Browse", and chose the Desktop.





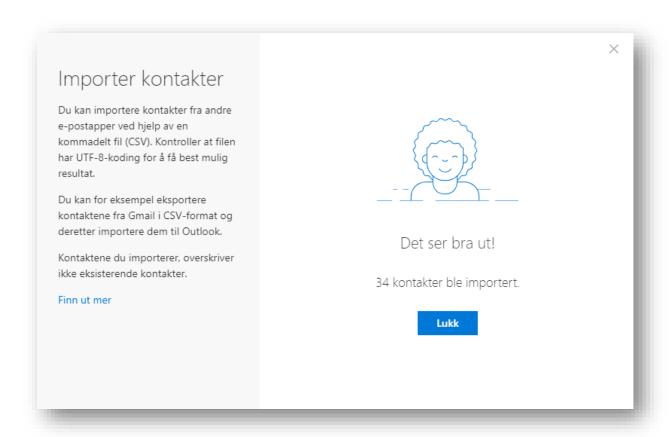
- 9. Then go to <a href="https://outlook.live.com/people/">https://outlook.live.com/people/</a> and log in using your Hotmail or Outlook.com account (not UiB!)
- 10. Click on "Manage" and then "Import Contacts"



11. Select the file you Explored using the "Browse"-button. Then Click on "Import". If the preview looks fine, click on "OK, Continue".



13. Outlook.com will now upload, and then import the contacts. When successful, it will show a summary screen at the end. You are finished!



## Troubleshooting:

If for some reason your preview of the contacts looks like this:



Open the csv-file in Notepad, click "Save as..." and change "Save as type:" to "All files".

Then, change "Encoding" to UTF-8, and save it as a new file. Now you can import the new file to Outlook.com

